

Family and Community Services
Assessment and Certification Competencies

1	Careers and Volunteer Opportunities	Weighting: 20%
1A.	Analyze opportunities, needs and rewards for employment and entrepreneurial endeavors.	
1B.	Summarize education and training requirements and the process of obtaining employment in family and community services arena.	
1C.	Explain the roles and functions of individuals engaged in family and community services careers.	
2	Factors Related to Family and Community Services	Weighting: 25%
2A.	Identify ethical and legal issues that confront human service employees.	
2B.	Determine personal values, biases, and stereotypes.	
2C.	Analyze harmful, fraudulent, and deceptive human service practices.	
2D.	Evaluate uses of technology in human services.	
2E.	Select effective self-advocacy strategies to overcome diverse challenges facing human services professionals.	
3	Professional and Ethical Behaviors	Weighting: 15%
3A.	Identify professional and ethical collaborative relationships with colleagues, participants, and families.	
3B.	Analyze participants' strengths, needs, and interests across the life span through formal and informal assessment practices.	
3C.	Identify culturally appropriate methods of providing services for individuals and families.	
3D.	Identify interpersonal skills needed to interact effectively with individuals and families.	
4	Conditions Affecting Individuals and Families	Weighting: 20%
4A.	Analyze health, wellness, and safety issues of individuals and families with a variety of challenges.	
4B.	Explain the role of referral services needed to address selected human services issues.	
4C.	Identify the tasks of daily living and assistance required for individuals and families (including shopping, banking, recordkeeping, and other services).	
5	Services for Individuals and Families	Weighting: 20%
5A.	Analyze needs and accommodations for people with a variety of challenges.	
5B.	Explain the importance of friends, family, and community relationships.	
5C.	Critique ways to validate the participants' capabilities and right to privacy, dignity, and personal autonomy.	